Name of project, policy, function, service or proposal being assessed:	Digital, Data and Technology Strategy				
The main objective of (<u>please insert the name of accessed document stated above</u>):	*"To ensure easy to use, responsive and efficient services enabled by reliable and secure solutions that make best use of data to help improve lives."*				

What impact will this (please insert the name) have on the following groups? Please note that you should consider both external and internal impact:

- External (e.g. stakeholders, residents, local businesses etc.)
- Internal (staff)

Please use only 'Yes' where applicable		Negative	Positive	Neutral	Comments
<u>Gender</u>	External			X	
	Internal			X	
<u>Gender Reassignment</u>	External			X	
	Internal			X	
<u>Age</u>	External		x		It is recognised that age can be a barrier to digital accessibility but the strategy provides for a

					workstream to mitigate this through community digital inclusion.
	Internal		x		

Equality Impact Assessment

Characteristic					
Marriage and civil partnership	External			x	
	Internal			x	
Disability	External	x			Improved accessibility to online services will enable better access to those who may not be able to present face to face or engage verbally. The strategy improves efficiency across the organisation which will improve capacity to deal with customers who require specialist assistance.
	Internal	x			
Race & Ethnicity	External		x		Technology improvement including self-serve and self translate and translate systems in webchat should provide a reduction in language barriers and improve accessibility.
	Internal		x		
Sexual Orientation	External			X	
	Internal			x	

Religion or Belief (or no Belief)	External				X	
	Internal				x	
Pregnancy & Maternity	External				X	
	Internal				x	
Other Groups (e.g. any other vulnerable groups, rural isolation, deprived areas, low income staff etc.) Please state the group/s: _____ _____ _	External		X			Community digital inclusion will involve support from community groups and should enhance opportunities for digital inclusion and reduce digital exclusion.
	Internal		X			

Is there is any evidence of a high disproportionate adverse or positive impact on any groups?	Yes	~~No~~	Comment As detailed above, in addition staff upskilling will improve opportunities for staff and efficiency of service.
Is there an opportunity to mitigate or alleviate any such impacts?	Yes	No	Details above
Are there any gaps in information available (e.g. evidence) so that a	Yes	No	Further data on digital exclusion will be required to support the workstreams under the strategy

complete assessment of different impacts is not possible?			

In response to the information provided above please provide a set of proposed action including any consultation that is going to be carried out:

Planned Actions	Timeframe	Success Measure	Responsible Officer

Authorisation and Review

Completing Officer	**Francesca Whyley**
Authorising Head of Service/Director	
Date	
Review date (if applicable)	